

Direct Service Provision & the Influence on Policy/Systemic Advocacy

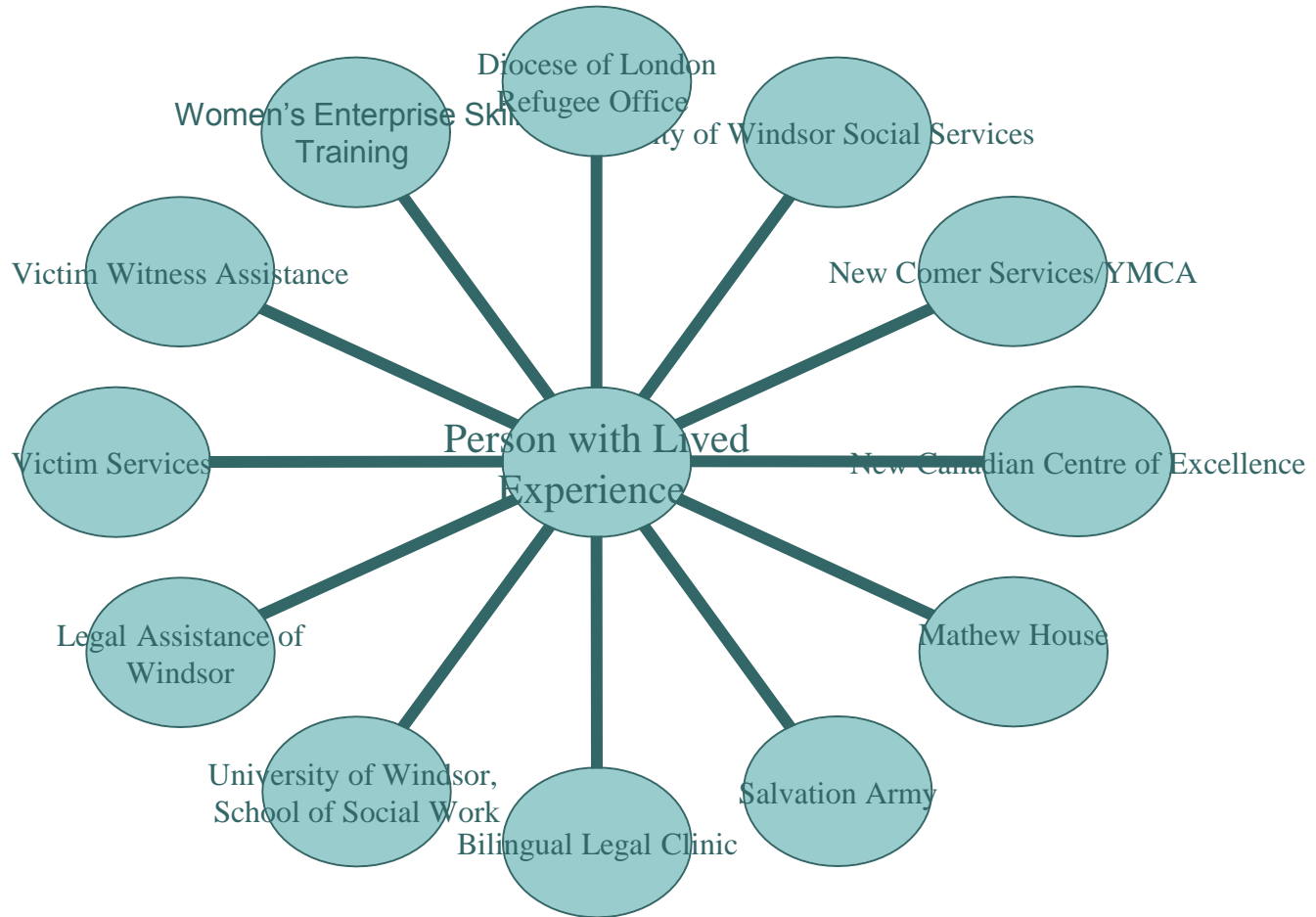
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Service Provision

- Direct Service/Support
 - Crisis intervention
 - Trauma counseling
 - Safe housing/shelters
 - Negotiating/facilitation
 - Basic needs advocacy: OW, Housing
 - Legal advocacy
 - Coordinating/Case management
 - Criminal Justice
 - Immigration



Indirect Service Provision

- Protocol development with government/non-governmental agencies
- Municipal policy impact
- Provision of staff support/information/networks
- Public education
- Service Provider training
- Coordination of Services



Systemic/Policy

- Municipally – consider the local economic, cultural and social makeup & how these contribute or prevent HT
- Provincially – experience relevant for others to know
 - What is the information to be used for?
 - How will it be disseminated?
- Nationally – experiences can articulate how policy is being operationalized



Interdependence of Our Work

